

taxback



Claiming tax entitlements in New Zealand

Everything you need to know about filing a tax return



Do I need to file a tax return?

The answer to this question depends on your personal circumstances. Many employees in New Zealand are not required to file. However, by not filing, you risk missing out on your tax refund. [The average New Zealand tax refund is NZ\\$550.](#)

Meanwhile, there are also many circumstances under which you will be required to file, such as if:

- You're self-employed
- You receive rental income
- You receive income from overseas
- You arrived in New Zealand part way through a tax year
- You earned more than NZ\$200 and tax wasn't deducted at source

Who can claim a tax refund in New Zealand?

As a general rule you'll be due a refund in the following circumstances:

- You overpaid income tax throughout the tax year
- You didn't work for the full tax year
- You work from home
- You were in New Zealand on a working holiday or student visa
- You worked full or part-time and earned income

What is the average tax refund?

At Taxback, our average New Zealand tax refund is **NZ\$550!**

So it is definitely worth checking what you're owed.

How far back can I claim a refund?

In New Zealand, you can go back four tax years to claim your tax refund.



What documents do I need in order to claim a tax refund?

In order to claim your New Zealand tax refund, you will need:

- Summary of earnings or final payslip
- Your completed tax pack
- A copy of your ID

What is a Summary of earnings/final payslip?

A Summary of earnings is an official government form you get from the tax office – Inland Revenue – at the end of the tax year. You should receive it by May and it will outline your earnings and the amount of tax you paid.

A final payslip is the payslip attached to your last pay cheque. It outlines your earnings and how much tax you paid.



Why use Taxback?

Simply put, when you apply with Taxback, you are guaranteed to receive your maximum New Zealand tax refund.

We will guide you through the process of filing your New Zealand tax return – handling all of the tricky tax paperwork for you – and ensure you claim every tax relief you're due.

We will also transfer your refund straight to your bank account

How does the process work?

Taxback is a truly global company.

Our team consists of 250 employees located in 35 offices in 20 countries around the world.

When you register with Taxback, your Account Manager (located in our call centres in either Ireland or Bulgaria) will contact you to begin the process of filing your tax return and retrieving your refund.

Taxback is also ISO27001 certified – verification that our organisation meets the most stringent quality standards.

How much does it cost?

For refunds from New Zealand we charge 12.5% (+ handling fee), subject to a minimum fee of NZ\$62 (+ handling fee).

Learn more about Taxback fees [here](#).

Is there a fee if no tax refund is due?

No!

Taxback offers a no-refund-no-fee service, meaning if you aren't owed a refund, you will not be charged.



How can I find out more?

Taxback will carry out a full review of your personal tax situation and ensure you avail of every tax relief you're entitled to.

You can find out more about our service [here](#).